

CANCELLATION POLICY

16TH DECEMBER - 28TH FEBRUARY

IF CANCELLED:

MORE THAN 30 DAYS TO ARRIVALS: We keep 20% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

LESS THAN 30 DAYS TO ARRIVALS: We keep 25% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

LESS THAN 14 DAYS TO ARRIVALS: We keep 40% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

LESS THAN 7 DAYS TO ARRIVALS: We keep 50% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

3 DAYS BEFORE ARRIVAL: No refund or credit note.

1ST MARCH - 15TH DECEMBER

IF CANCELLED:

MORE THAN 30 DAYS TO ARRIVALS: We keep 10% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

LESS THAN 30 DAYS TO ARRIVAL: We keep 15% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

LESS THAN 14 DAYS TO ARRIVAL: We keep 30% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

LESS THAN 7 DAYS TO ARRIVAL: We keep 40% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

3 DAYS BEFORE ARRIVAL: No refund or credit note.

CHANGE OF DATES

DATE AMENDMENTS MAY RESULT IN CANCELLATION CHARGES, PLEASE EMAIL US TO CHECK AS SOON AS POSSIBLE.

CREDIT NOTE

ALL CREDIT NOTE MUST BE UTILIZED WITHIN 12 MONTHS FROM THE DAY OF CANCELLATION.